

# HORSE RESCUE & REHABILITATION PROGRAM

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Volunteer  
manual



SOUTHLANDS  
RIDING • CLUB



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# ABOUT THE PROGRAM

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The Southlands Riding Club Rescue and Rehabilitation Program was established at the Club in October 2015 enabling the Club to make a meaningful difference in the lives of horses and ponies in need of a 'second chance' while also fulfilling the requirements for maintaining farm status.

Program horses and ponies benefit from the training provided by certified SRC instructors and designated handlers. Each Program horse or pony has a primary trainer or handler responsible for establishing and meeting both short-and long-term goals tailored to the individual needs of the animal. Once fully rehabilitated and deemed ready to graduate from the Program, these horses and ponies are offered for sale to approved homes, making way for a new horse or pony to enter the Program.

Program 'residents' live on-site at the Club in our show stabling facilities. We are in the process of planning for permanent stabling on the property as part of the Club's long-term strategic planning efforts.



# OUR HORSES

All three of our ponies (Oliver, Piccadilly and Sassy) were rescued from the VJV Dawson Creek Auction in 2022. This auction routinely sells horses and ponies for meat export, so we are so grateful to have been able to literally save three lives with our Rescue and Rehabilitation Program.



## OLIVER

**Trainer:** Samantha Ramirez

**Handler:** Stephanie Bold

**Sponsors:** Elyssa and Greg Kaufman

Oliver is a handsome three-year-old medium pinto pony gelding. He has had the least human interaction.

Oliver is slowly warming up the idea of people treating him kindly.

He has a gentle soul, loves to smile and has kind eyes (one blue and one brown). With time and training he will make a great best friend for a lucky child.

# OUR HORSES



## PICCADILLY

**Trainer:** Marta Modzelewska

**Sponsors:** Sarah & Camryn Wood

Piccadilly is a beautiful four-year-old large palomino pony mare. Piccadilly is very sweet natured, and naturally curious.

She has been the first to come out of her shell since arriving and is progressing well in her training program

With patience, kindness and consistency Piccadilly will be sure to make a great companion for a lucky child in the future.



## SASSY

**Trainer:** Marta Modzelewska

**Sponsor:** (SPONSOR NEEDED)

Sassy is an adorable four-year-old small grey pony mare. Sassy is quite wary of people and is going to take some time and patience to come out of her shell.

Sassy is a fun girl with a big personality and great hair! She is a fancy mover and is looking forward to strutting her stuff at shows in the future!

# HOW ARE YOU HELPING & HOW CAN YOU HELP?

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We are often in need of volunteers with previous horse experience to help with the day-to-day care of our Program horses/ponies.

Volunteers help with the following:

- Breakfast, Lunch or Dinner Feeding
- Water bucket cleaning & filling
- Mucking and paddock cleaning
- Bedding cleaning and top up

**Requirements to join the program:**

- Adult or adult-accompanied minor
- Previous horse experience preferred,
- Active Horse Council BC membership,
- Appropriate footwear and clothes. Must wear closed toe footwear, preferably paddock or riding boots; full length pants and sleeved shirt
- Helmet (we have helmets you can borrow)
- Available for several weeks or months.
- Ability to use Signal (phone app),
- Ability to follow instructions



# GENERAL MAP



**HAY, BEDDING  
& EQUIPMENT  
STORAGE**

# TASKS

## MUCKING



HELMET ON  
ALL THE TIME IN  
THE PADDOCKS

### MUCKING STALLS & PADDOCKS: (all shifts)

1. Take a fork, a rake, a broom and a wheelbarrow.
2. Lead with the wheelbarrow going through the gate.
3. Keep the wheelbarrow between you and the horse at all times.
4. Pick up the manure from the paddocks and stalls using the fork.
5. Remove any wet or soiled bedding.
6. Put manure and soiled/wet bedding into the wheelbarrow
7. Sweep the entrance of the stall away from the entrance, also sweep the outside mats
8. Rake the paddocks to remove waste hay if necessary
9. Empty the wheelbarrow in the manure pile. Please try to unload the wheelbarrow on top of the piles already there.

### Additional Lunch duties:

1. Check if clean bedding is ready in the wheelbarrow in the storage area.
2. If not:
  - Pour 2-3 bags of bedding pellets into the wheelbarrow - put the empty plastic bags in the white garbage bin by the shed,
  - Add water - with the hose, having the water on medium flow, soak the pellets thoroughly (approximately 90 seconds).
  - Mix the bedding with the fork or shovel, especially the bottom because the water goes down.
  - Let it soak. This is best to do the day before needed.
3. If the quantity of clean bedding left in the stall is low (**under 2"**), add some. Note: the bedding should be concentrated on the back and side of the stall, sloping up toward the walls and swept away from the entrance so that it isn't tracked into the paddock, making it muddy when wet. If you can avoid the spot near where the feed goes, it is better (making sort of an "L" shape)
4. The purpose of the bedding isn't so much for comfort, but to soak up urine.
5. Once done, make sure to put clean bedding pellets in the wheelbarrow and water it for the next Volunteer!





# TASKS

## FEEDING



**BREAKFAST:** Feed between 7 to 8 AM



**LUNCH:** Between 12 to 1 PM



**DINNER:** Feed between 5 to 7 PM



**HELMET ON**  
anytime you are  
in the paddock

## HAY

**FEED AMOUNTS** are **POSTED** in the Hay Stall. **Do not vary the amounts!**

Hay is provided to each horse by placing it into the hay nets and hanging them inside each stall or outside on the fence rail as determined by the Office.

**HAY NETS SHOULD ONLY BE ATTACHED TO THE TWINE TO PROVIDE A SAFETY RELEASE IN CASE THE HORSE GETS TANGLED**

**The breakfast shift fills ALL the nets for the day.**

**Process:**

1. Separate the flakes for each horse according to the feed chart.
2. Either take the hay to the nets, or the nets to the hay.
3. Load the hay flake(s) into the hay nets.
4. Hang the hay nets in each back stall.
5. Toss a tied net over the stall wall for each mealtime.

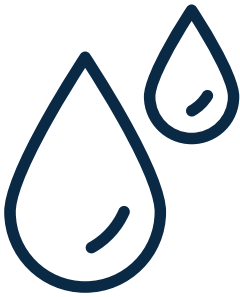
If you're on the shorter side, take the step stool ladder with you.

**Remember to attach the hooks to TWINE**



# TASKS

## WATERING



### Check the water buckets

- There are taps by each water bucket to use for filling them up. Backup source (if the tap is not working) is the long hose by the first stall.
- Remove any hay, leaves or debris with the strainer.
- If the water or tub is dirty, dump out, scrub and refill.
- If less than 1/3 left, top up.
- The hose reel and long hose can be used when cleaning, or you can dump the water and carry the empty bucket to scrub, then refill at the paddock tap

In Winter, if the water is frozen, break the ice  
*(there should be a 'floater' in the tub to help keep it from freezing over).*



# DO'S & DONT'S TIPS & TRICKS



Because sometimes horses are a bit silly, here are some tips:

- Make sure that they are not too much in your space. They have to learn boundaries. Wave the broom in their direction with a verbal command "**BACK**" and always have the horse at least a broom length away.
- Clean their stalls before feeding the hay as we are putting it in their stall.
- Try to keep the wheelbarrow between you and the horse, and place it at the entry of the stall to prevent them from entering while you're mucking inside.
- To carry the hay, use an empty wheelbarrow. This keeps the stabling area clear and tidy.
- At the end of your shift, make sure you leave the hay and storage areas tidy and clean. And fresh bedding watered in the wheelbarrow. It's always nice for the next volunteer!



# DO'S & DONT'S TIPS & TRICKS

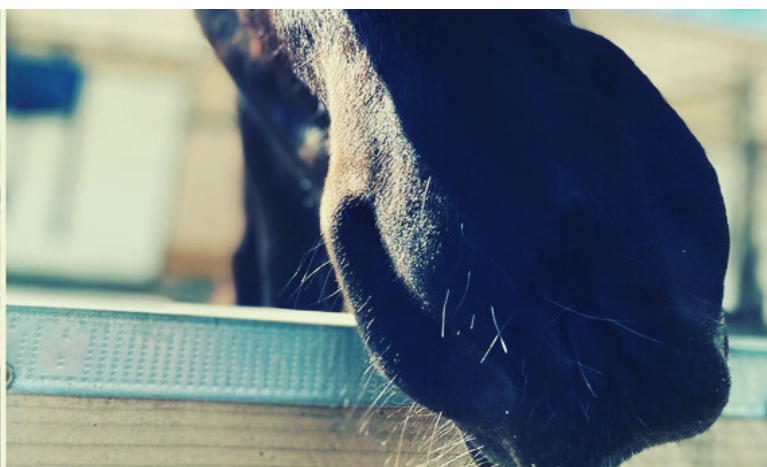


## NO TREATS POLICY

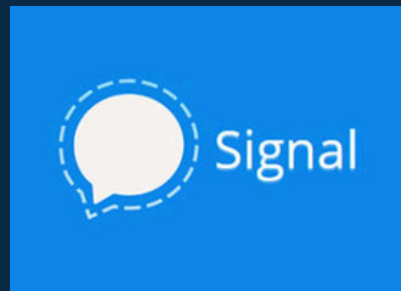


Treats can be powerful tools in training, but when used improperly, they can reinforce unwanted behaviors. To ensure the best training for our horses, we kindly request that you refrain from giving any treats such as carrots or apples. Instead, the best way to show your love and care is by gently scratching them on the withers and neck. This approach will help maintain a consistent training environment and promote positive behavior.

Thank you for understanding and cooperating with our no treats policy.



# SIGNAL APP



- When joining the rescue volunteers' team, you will be added to the Signal App group to help us keep track of the daily care of the horses.
- Please **post in the group chat when you arrive** at the club to confirm that you are here.
- If you have an emergency or you are not able to do your shift, send a message to the group (ASAP) and see if another volunteer can cover.
- Feel free to share pictures and videos with the group. We may use it for our social media. Make sure you tag [@southlands\\_riding\\_club](#) [@src\\_rescue\\_horses](#) on your posts.



# CONTACTS



Do not hesitate to contact us if you need any further information or assistance.

- **OFFICE:** 7025 Macdonald Street V6N 1G2 Vancouver
  - 604-263-4817 (Monday to Friday 9am to 5pm, Saturday 9am to 4pm)
  - [info@southlandsridingclub.com](mailto:info@southlandsridingclub.com)
- **Warren Kean** (General Manager): Emergency Contact
  - 604-369-3996
  - [GM@SouthlandsRidingClub.com](mailto:GM@SouthlandsRidingClub.com)
- **Lorraine Evans** (Office Manager - Rescue Volunteer Coordinator)
  - 604-690-8754 or via Signal App or [OfficeManager@SouthlandsRidingClub.com](mailto:OfficeManager@SouthlandsRidingClub.com)

## Rescue Program Committee:

- Warren Kean (General Manager)
- Lorraine Evans (Office Manager)
- Whitney Santos (Board Director)



# VOLUNTEER SIGN OFF



## The Volunteer understands that:

- (a) the scope of the Volunteer's relationship with the Nonprofit is limited to a volunteer position and no compensation is expected in return for services provided by the Volunteer.
- (b) the Nonprofit will not provide any benefits traditionally associated with employment to the Volunteer; and
- (c) the Volunteer is responsible for his or her own insurance coverage in the event of personal injury, illness, or death as a result of the Volunteer's services to the Nonprofit.
- (d) valid, active Horse Council of British Columbia (HCBC) membership is required to volunteer with the Program.
- (e) it is mandatory to wear an approved equestrian helmet and suitable footwear at ALL TIMES while working with or around the Program animals. Such helmet must be ASTM/SEI approved as per the EC (Equine Canada) rules. Footwear must be closed toe and preferably a functional paddock or riding boot.
- (f) the Nonprofit may decline to provide opportunities to volunteer at any time, and may terminate active volunteers for any contravention of rules or processes without notice.

BY SIGNING BELOW, I EXPRESS MY UNDERSTANDING OF THE TASKS AND AGREE TO ADHERE TO ALL RULES.

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Volunteer Printed Name	Date	HCBC #
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Volunteer Signature	Date	Birthdate (DD/MM/YY)
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Email	Phone
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**If Volunteer is a minor, a parent or guardian must also sign this form and attend with the minor at all times during Volunteering:**

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Parent or Guardian Printed Name	Signature	Date
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Witness Printed Name	Signature	Date
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\*Signing of this form does not obligate the Program to provide opportunities to Volunteer.